# Change Call Queue Timeout

1. Sign into <https://admin.teams.microsoft.com>. In the left-hand menu, click Voice > Call queues.

A screenshot of a computer

Description automatically generated

1. In the Call queues menu, select the Call queue you’re wanting to modify the call timeout settings for and then go to the Exception handling menu.

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1. Drop down the Call timeout settings, modify Maximum wait time and then press submit.